

Configure Network

If you are not blocked but your internet doesn't work anymore follow these steps to get your connection back:

- 1.) First check if your cable is connected properly.
- 2.) If this is the case try to restart your computer.
- 3.) If it's still not working follow the instructions for your operating system. ([What's my operating system???](#))

3a.) Windows 7 and Vista:

Right click on the icon in your taskbar that looks like this:  or like this:  and select "**Open Network and Sharing Center**".

If you see this...



...your computer isn't connected to a network at all. **Check the cable again or try another cable.** If it's still not working click "**Change adapter settings**". Here you can see your network adapters. Look for the one saying LAN-Adapter. If it's greyed out "**right click**" it and then click "**Enable**". Now check again if it's working. Otherwise [continue with step 4.](#)

If you see this...



...your computer is connected to the network but not to the internet. **Click on the yellow icon.** Windows will let you know what's wrong and try to fix it for you. If it's still not working click "**Change adapter settings**" and **continue with step 4.**

If you see this...



...your computer is able to connect to the internet which means that probably the browser settings have to be changed. **Go to step 5.**

3b.) Windows XP

Click the start button in the bottom left of your screen to open the start menu. Then click "**Control Panel**". In the new window click "**Network and Internet Connections**" and there click "**Network**".

Here you can see your network adapters. Look for the one saying LAN-Adapter. If it's greyed out **right click** it and then click "**Enable**". Now check again if it's working. Otherwise **right click** again and click "**Repair**".

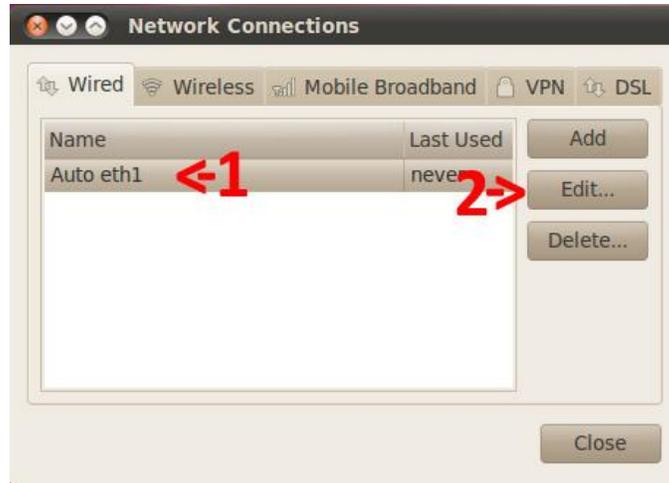
Now check once again if it's working. Otherwise **continue with step 4.**

3c.) MAC OS X

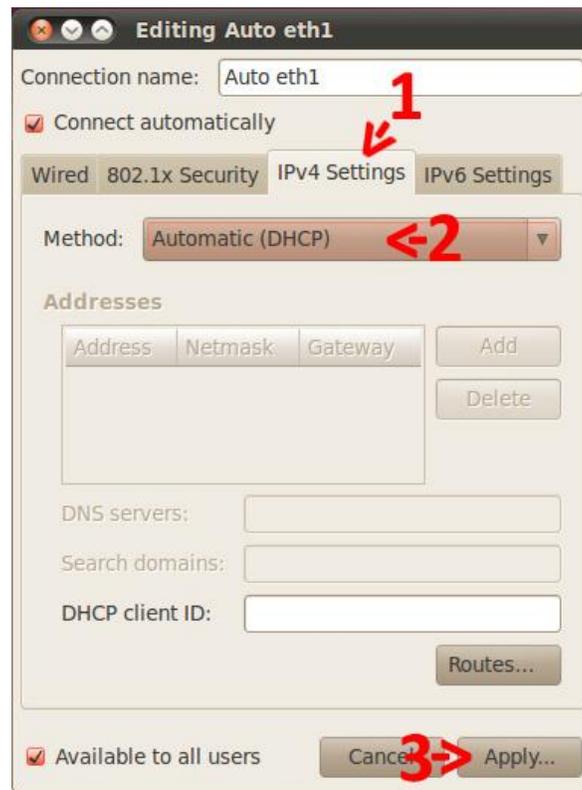
coming soon...

3d.) Linux (Ubuntu 10.04)

Right click the network icon and then click "**Edit Connections**". There choose "**Wired connection**" and click on the **network adapter** (1) and then "**Edit**" (2).



Now click "**IPv4 Settings**"(1) and set "**Method**" to "**Automatic (DHCP)**" (2). Then click "**Apply**" (3).

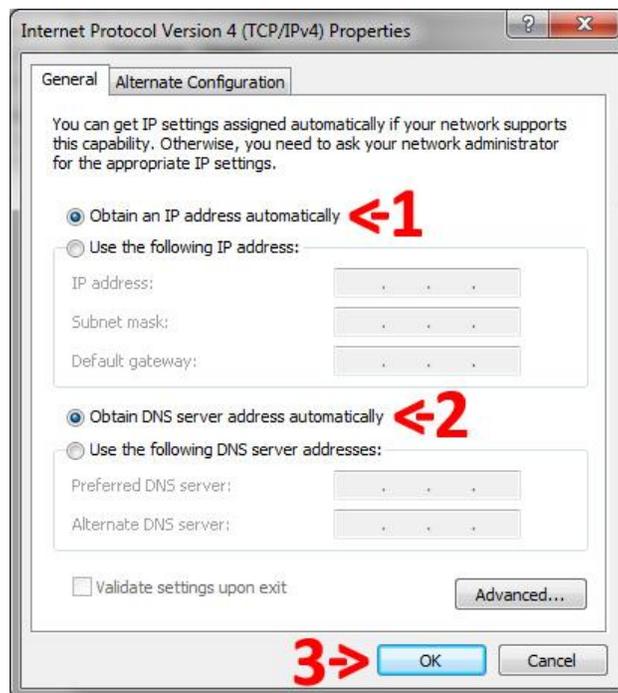


4.) Network settings

Right click the **LAN-Adapter** once again and then "Properties". There double click "Internet Protocol Version 4" (1) in Windows Vista and 7 or simply "Internet Protocol" (1) in Windows XP.



There check "**Obtain an IP address automatically**" (1) and "**Obtain DNS server address automatically**" (2) and then click "**OK**" (3) twice.



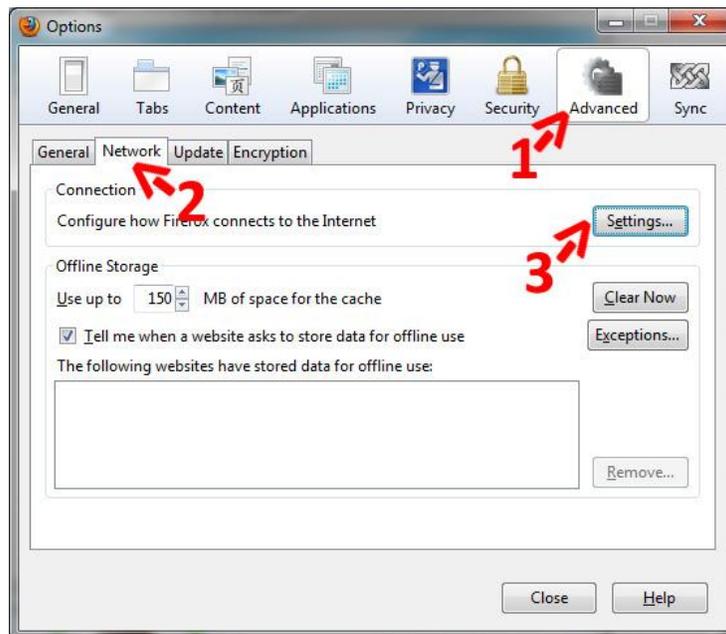
Now try again if your Internet is working. If not restart and check again. If it's still not working go to **step 6**.

5.) Browser settings

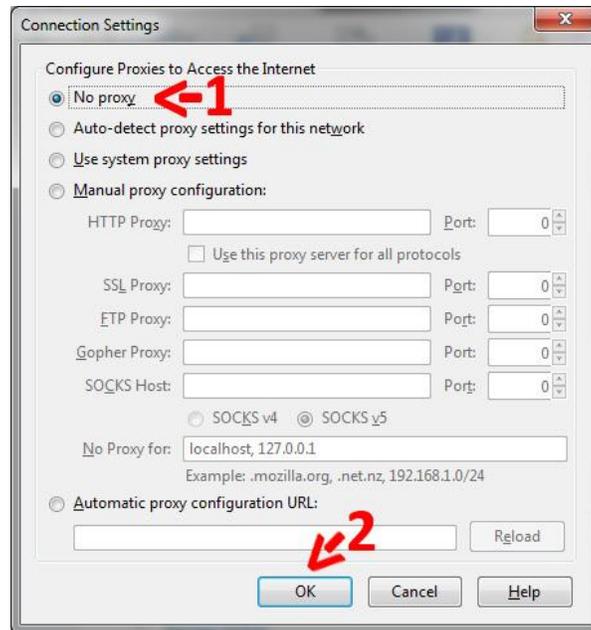
For **Firefox**:



Launch Firefox and in the menu bar go to "**Tools**" -> "**Options**". There click on "**Advanced**" (1) then click on "**Network**" (2) and there at "**Connection**" click on "**Settings**" (3).



In the popup click "**No proxy**" (1) and then "**OK**" (2). Then close the options window.



Now click [here](#) to open Google.

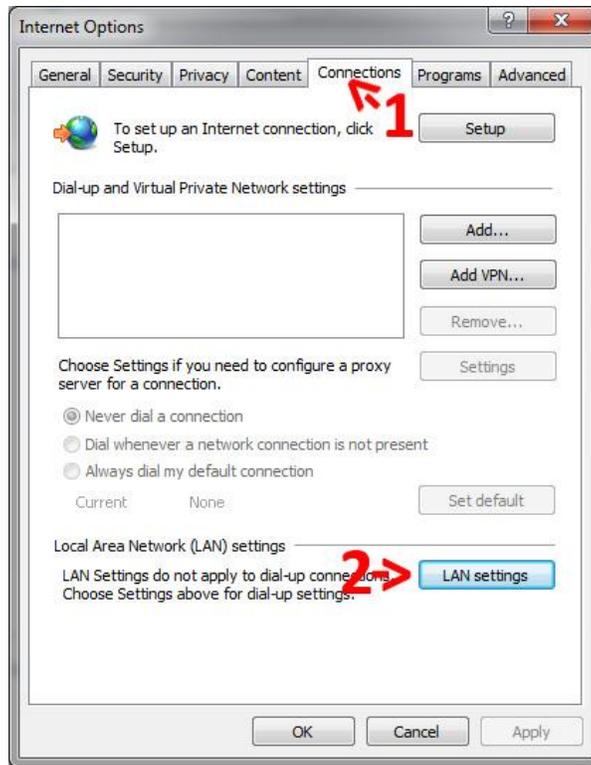
For **Google Chrome, Internet Explorer** and **Safari**:



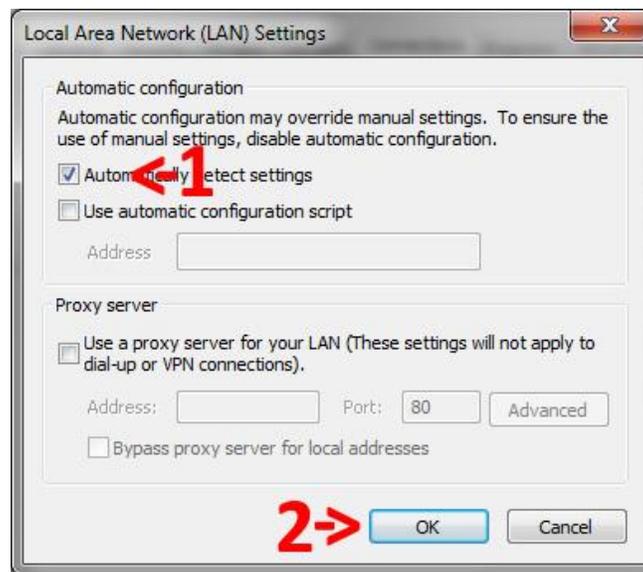
Click the windows button on the bottom left side of your screen to open the **start menu**. In Windows 7 and Vista and type "**Internet Options**" and press enter.

In Windows XP click "**Control Panel**". In the new window click "**Network and Internet Connections**" and then "**Internet Options**".

In the window that opens now click "**Connections**" (1) and then "**LAN Settings**" (2).



In the popup **uncheck** all boxes (1) except the first one and click "OK" (2).

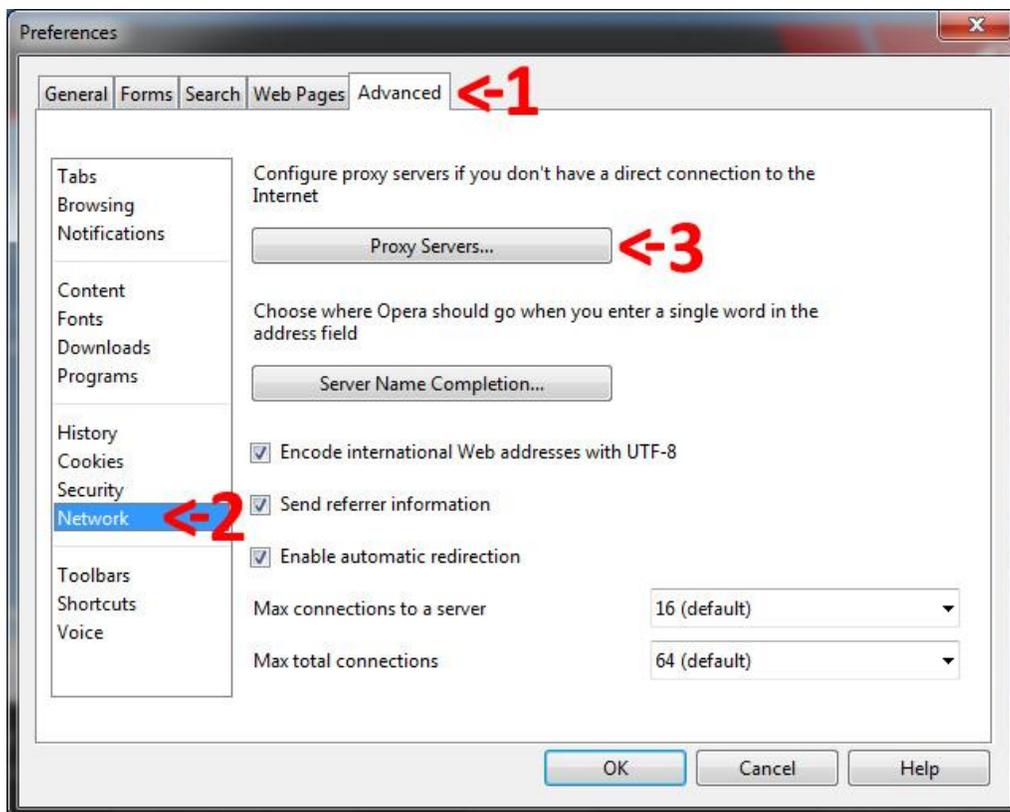


Now you can close the internet options window launch your browser.

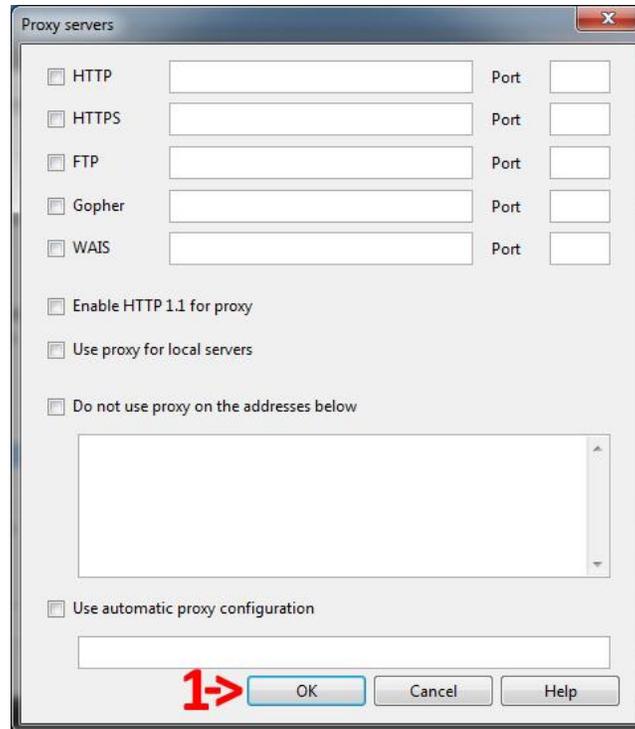
For **Opera**:



Open the menu by clicking on the **Opera button** in the upper left. Then go to "**Settings**" -> "**Preferences**".
There first click on "**Advanced**" (1) then "**Network**" (2) and finally "**Proxy servers**" (3).



In the popup **uncheck** all boxes and then click "**OK**" (1).



Close the preferences dialogue and click [here](#) to open Google.

6.) If still isn't working check our office hours, come and visit us and we will do our best get it up and running



[Back up](#)
